# **CODE OF CONDUCT**



The aim of this Code of Conduct is to encourage the provision of a safe and friendly environment within in Coollattin Golf Club (Club) for the benefit of all club personnel, members and guests. It aims to create an awareness of each individual's personal responsibility with regard to Club procedures. It also provides a formal structure in relation to safe and acceptable behavior by all when associated with the Club.

## 1. General Behaviour

All members, guests, and visitors must:

- Treat each other, Club staff, and officials with respect, courtesy, and consideration at all times.
- Never use or demonstrate abusive, discriminatory, intimidating, or offensive language or behavior.
- Respect the traditions of the game of golf, upholding honesty, integrity, and fairness.
- Resolve disputes amicably, and if needed, refer to Club Management for review.

## 2. On-Course Etiquette

It is expected that you:

- Play at a prompt pace; be ready to play when it is your turn.
- Replace divots, repair pitch marks on greens, and rake bunkers after you.
- Observe the Club's dress code and carry proper golf attire at all times.
- Respect the rules of golf and the Club's local rules.
- Only use mobile phones discreetly and not disrupt play.

#### 3. Dress Code

Members, guests, and visitors are expected to adhere to the following:

- On the Course: Recognised golf attire only. Collared shirts or golf-specific tops, tailored shorts, trousers or skirts. Golf shoes with soft spikes must be worn.
- In the Clubhouse: Smart casual attire is acceptable. Golf shoes are not permitted in the bar and dining areas.
- Tracksuits, football shorts or torn clothing are not acceptable anywhere on the premises.

#### 4. Clubhouse Behaviour

It is essential to:

- Respect the Clubhouse facilities, staff, and fellow patrons.
- Maintain appropriate noise levels and conduct at all times.
- Consume alcohol responsibly.
- Supervise children (who are not junior members) at all times by an adult member or guardian.

#### 5. Use of Facilities

It is essential to:

- Treat all Club property, including golf carts, equipment, and furnishings, with care.
- Report any damage or misuse of property to Club staff immediately.
- Treat the 3 hole practice area and putting green with the utmost respect and care. This includes replacing divots, repairing pitch marks and raking bunkers.

#### 6. Competitions & Handicaps

- All members are expected to maintain an accurate and up-to-date handicap in accordance with Golf Ireland regulations.
- Honest and fair play is required in all Club competitions.
- Cheating, manipulation of handicaps, or unsporting behaviour are grounds for disciplinary action.

#### 7. Junior Members

- Junior members are expected to follow the same standards as adult members.
- Bullying, exclusion, or inappropriate behaviour will not be tolerated.
- Juniors must follow any additional guidelines as set out by the Club's Junior Committee or Children's Officer.

# 8. Disciplinary Action

Failure to comply with the Code of Conduct may result in:

- A verbal or written warning
- Suspension from the use of Club facilities
- Expulsion from the Club (in serious or repeated cases)

All disciplinary matters will be handled fairly by the Club's Management Committee, in accordance with the Club's Constitution and Golf Ireland guidelines.

# 9. Complaints Procedure

Members are encouraged to report breaches of this Code in writing to the Club Secretary or relevant Committee. All complaints will be handled with discretion and in a timely manner.

Coollattin Golf Club is committed to providing a respectful, safe, and inclusive environment for all. We thank you for upholding the spirit and traditions of the game of golf and our Club.

This Code of Conduct was presented to and accepted by the Management Committee on 28<sup>th</sup> August 2025.

It will be reviewed annually.